



How we can help with modernising and supporting your infrastructure

Infrastructure, hardware and software

Our Microsoft and Cisco-trained infrastructure experts provide consultancy support to design modern corporate solutions that enable smarter, faster working, including:

- NHS networking support – HSCN and NHS spine connectivity
- design of core infrastructure including Microsoft domains, wired and wireless networks, virtualisation, storage, remote access and cloud technologies
- secure server services including email, file, web, streaming
- constant security monitoring and uptime guarantees
- hardware and software stock and life-cycle asset management including procurement and disposal in line with regulations
- design and delivery of digital strategies, such as digitisation, digital clinical systems and interoperability.

We manage operating system and software licensing, researching new solutions and procurement, and deployment support including mass installation and training.

Procurement

Our dedicated procurement team supports the end-to-end procurement process, including:

- the research, identification, quotation and purchase of solutions using relevant frameworks and supply chain partners
- management of payments and receipts, avoiding SFIs
- ensuring purchased items are delivered and installed appropriately
- software licensing renewal and maintenance achieving the very best value for our customers
- stock control.



I have been immensely impressed by the way in which the cabinet refresh programme has been managed. Considering the amount of components and overall deliverables..., it has been remarkably successful and one of the best led programmes that I have seen.

Manoj Behal

IT Lead & Technical Officer, Sandwell and West Birmingham CCC

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us mlcsu.co.uk





Clinical systems and data quality

We provide specialist clinical systems and data quality services to support GP practices and commissioning organisations in recording and extracting good quality data that is fit for sharing, including data collection and validation.

We have significant skill and knowledge across all four major clinical systems, associated coding systems and national systems.

Our services include:

- creation of clinical (data entry) templates, concepts, protocols, searches and reports
- referral documents - Word documents/mail merge, including a local customer library
- case finding tools to support patient care, QoF and CQRS
- support with GP2GP, Summary Care Record, Patient Online, ePS, eRS
- data quality and coding guidance and advice
- working with you to identify areas of poor data recording through analysing data and current working systems
- remote data extraction and reporting support (such as National Diabetes Audit and local improvement schemes)
- data provision in support of CQC visits
- summarising and coding training and support
- support with practice / clinical system mergers.

Our long established and trusted relationships have guaranteed our working knowledge of GP practices and the systems used. This makes us ideally placed to provide a resilient and fast delivery of clinical systems support, data validation and analysis.

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