



How we can help you with digital transformation

Is your digital transformation programme and project delivery a challenge?

Do you:

- Have a coherent IT vision and strategy?
- Find your programme and project management skill and capabilities lacking?
- Struggle to keep costs contained and achieve delivery timescales?
- Find yourself over reliant on contractors?
- Encounter similar issues and failures on successive projects?
- Lack business intelligence reporting or an effective programme management office (PMO)?
- Find the management of third party suppliers and partners difficult?

Commercial benefits of using MLCSU:

- Predictable costs
- Discounted rates applied on volume, used across a blend of resources
- Flexible resources on demand
- No recruitment costs, resource on-boarding, retention and existing.

Our specialists can:

- solve business problems
- help you change the mindset of your users and clinicians
- help you unlock the innovative power of applied intelligence from data, cognitive technologies, and digitalisation - improving experience and operational efficiency
- give you access to programme and project management staff, resources and tools at a flexible and affordable cost via a fully structured managed service, underpinned by key performance indicators (KPIs), service level agreements (SLAs) and a PMO
- provide a complete range of project management services
- reduce the risk of programme failure by improving practices
- ensure compliance with national requirements
- transfer knowledge to your staff to improve your own project management capabilities.

Whether it's skilled resource provision or a fully managed service, MLCSU can help you maximise your project success and improve your IT project delivery and performance.

For more information on our products and services contact us today:

E: mlcsu.commercial@nhs.net

Visit us mlcsu.co.uk





Why MLCSU?

MLCSU is a specialist consultancy and programme & project management service provider with a proven track record in the management and delivery of digital and transformational programmes. We understand the dynamics of the healthcare project delivery market and deliver high-quality services and resources at a competitive cost.

Key strengths

Resources

Resource management, demand management, identification of resources

Cost

Cost containment, value for money, utility billing model, business case development

Risk Management

Expertise and experience, business analysis, performance guaranteed by KPIs and SLAs

Change

Ability to respond to business demands and change, flexibility of scale and cost

Reporting

Our tried and tested Programme and Project Management Tool

Governance

Comprehensive governance processes, visibility and control, PMO tools

Adopting our approach makes the defining, planning, and controlling of projects and programmes a repeatable, consistent, and successful process.

Service offer

Digital Consultancy

- Strategic planning and leadership
- Programme definition, requirements and start-up
- Business case development
- Bid development for new business opportunities
- Benefits modelling and analysis

Programme Management

- Programme design
- Programme reporting
- Risk and issue management
- Stakeholder management and communications

Project Management

- Business analysis
- Project definition, planning and delivery
- Risk and issue management
- Stakeholder management and communications

Change management

- Project Management Office
- Programme/project assurance and control
- Delivery frameworks, tools and templates
- Resource management

We use best-practice MSP and Prince2 frameworks with accredited staff.

Our affordable cost model

We work with you to scope and forecast the project resources required. This triggers your volume discount rate and helps you to use our predictable cost model, irrespective of how resources flex up and down throughout the project. This means you only pay for what you use.

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