

Do you need IT support?



Midlands and Lancashire
Commissioning Support Unit

Contact the MLCSU IT Service Desk.

For urgent/critical issues, please call
0300 555 0212

For all other IT issues, please use the Sostenuto self-service portal via the link below or scan the QR code:



itservices.midlandsandlancashirecsu.nhs.uk/selfservice

For further guidance on how to use the self-service portal please visit the link below or scan the QR code:



itservices.midlandsandlancashirecsu.nhs.uk/selfservicehelp

Speak to an Agent in real-time through **AVA the chatbot**. AVA can also direct you to the relevant self-help tools, guides, or smart form.



chat.mlcsu-service-desk.cloudcontact.io

MLCSU Service Desk facilities available to those on MLCSU supported devices.