



Improve patient flow with an Electronic Bed Capacity Management System

NHS Midlands and Lancashire CSU (MLCSU) helps you improve patient flow with flexible support to implement an Electronic Bed Capacity Management System (eBCMS). We can:

- Support effective implementation of EBCMS by providing specialist digital project managers
- Integrate ECBMS with trust systems via Application Programming Interface (API)
- Provide clinical support to engage clinical staff in adopting ECBMS
- Support data and system flow interpretation to enable meaningful pathway improvement.

How we do it

Service	Our expertise
Consultancy and advisory support	We offer specialist support in business case development, information governance, clinical safety, intellectual property, and digital consultancy.
EBCMS solution selection	Our procurement specialists offer advice, evaluation capacity or full end-to-end procurement.
Patient awareness and behavioural change	Tailored communication and engagement services based on programme needs, timelines, audiences, and budget.
Solution architecture	We collaborate with stakeholders to assess current architecture, define a target architecture, and establish a shared technical vision for a purpose-fit solution.
Change management and benefits realisation	Our experienced clinical, operational, and digital experts work with frontline staff to ensure successful change and implement operational elements to deliver expected benefits.
Programme and project management	Our teams have supported NHS clients with digital transformation using best-practice MSP, Prince2 frameworks and accredited staff.

Why MLCSU?



Insight into EBCMS requirements gained when we were commissioned by NHS England to produce the business case for the national EBCMS programme.



Extensive experience in improvement, transformation and management support – we host NHS Horizons, who support leaders and systems to think differently about large-scale change, and their #Proud2beOps national network that energises, connects and develops leaders within healthcare provider organisations.



Proven track record in the management and delivery of digital and transformational programmes, offering an objective, professional, risk-conscious approach.



Of the NHS and for the NHS, we are a strong and resilient organisation, employing more than 1,900 highly-skilled NHS professionals and subject matter experts.



Our size and scale enable us to provide bold innovation, ideas, leadership and the confidence to face your challenges and opportunities with you.

Trust benefits



- **Enhanced focus on patient care:** Clinical staff can dedicate more time to direct patient care.
- **Expert implementation team:** Our highly skilled team manages all key deliverables, ensuring a smooth, on-schedule and well-executed implementation.
- **Greater resilience:** We adapt to any resource changes, offering added

Patient benefits



- **Reduced waiting times:** Enhanced patient flow, reducing A&E wait times and ensuring timely, appropriate care.
- **Increased patient care:** Less administrative tasks, enabling more dedicated clinical care.
- **Improved transfer management:** Quicker and better managed transfers between District General Hospitals and Tertiary Centres, improving patient

Elective care offer

Find out more about how we can support elective / planned care on our [Clinical Redesign and Provider Collaboration](#) page.

For more information on our products and services contact us today:

Email: mlcsu.partnerships@nhs.net

mlcsu.co.uk