



Contract and Commissioning

About us

MLCSU's Care Provider Contracting and Commissioning Service provides a collaborative thinking space for systems to develop integrated working and reduce overheads.

Service offers include:



Commissioning and contracting services including a digital procurement system and the use of other procurement frameworks



Market performance and analytics



Transactional reduction



Provider quality and performance support



Specialised commissioning

Why we are different

- We provide economy of scale through an in-house model with both regional and national brokerage hubs
- Our national directory of providers helps us to understand the cost of care exercise impacts and what this means for both local authorities and NHS organisations working with NHS England
- Our bespoke care categories offer includes CYP and learning disability and autism (LDA) frameworks
- We share best practice and learning – both between providers and across the system
- Our simplified, digitised payments streamline the processes and improve financial data
- We provide artificial intelligence insight and forecasting along with a digital ecosystem of solutions.

Why choose us?

Scalability:

Integrated care boards will be supported regionally and nationally, using economies of scale and developing provider relationships at a regional and national level

People and skills:

We have a highly-skilled, flexible and integrated team

Influence:

Our strategic influence through involvement with national policy makers provides assurance that our customers are working to the most up-to-date guidance.

Technology and systems / data and information:

Our integrated systems and solutions support the integration process and can work well for both health and social care



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Our services

We provide off-the-shelf services and/or bespoke advice and consultancy. Further information regarding our services is provided below:



Contracts and Commissioning

A collaborative thinking space for systems to develop integrated working and reduce overheads:

- Full contract management service
- Full commissioning and brokerage offer
- Integrated working at scale and access to staff
- Quality and performance management
- Suite of in-house procurement models and options
- Service specifications library.



Transactional Reduction

Helping reduce costs and improve transactional efficiencies, via digitisation:

- Full digital brokerage offer
- Full digital contracting offer
- Payments-only invoicing solutions and electronic service receipting
- Automated uplifts
- Cost analytics and efficiencies
- Exploring tech solutions to deliver care at home
- Reducing head count for integrated care boards.



Market Performance and Analytics

Data and population health management is critical for how systems commission for the future:

- System and Place level analytics for performance insights
- Market insights and data-driven decision making
- Data and business intelligence (BI) support.



Specialised Commissioning

Choose from off-the-shelf or bespoke commissioning / procurement to provide the best solution for your localities:

- Market management and shaping
- Quality and performance management
- Provider engagement and support.



Technology Solutions

A digital ecosystem of bespoke software and services to operationalise your area:

- Digitisation
- Digitalisation
- Patient portal for personal health budgets with virtual wallet
- Virtual wards for Discharge to Access.



Provider and Quality Performance

- Quality data collection on commissioned services
- Provider interventions
- Additional intelligence - support and quality visits to provide additional assurance that placements are safe and appropriate
- Action plan monitoring
- Reporting on provider activity
- Clinical team with performance specialists.