



About us

NHS Midlands and Lancashire Commissioning Support Unit provides expert Children and Young People's (CYP) services to five regional ICBs and are one of the largest national providers of CYP Personalised Healthcare Commissioning.

We have over a decade of experience in continuing care, complex care, S117, mental health, learning disability and autism.

Our team

Our operational team includes registered children's nurses, health visitors, school nurses and other professionals with expertise in CYP universal and specialist services.

We provide support for those with complex health needs and are experts in both preventative public health interventions and specialist mental health services.

The team's significant experience of strategic planning, assessment and project development ensures a high-quality service. Our extensive knowledge and skills have been pivotal in understanding the impact of gaps in service provision.

This ensures a more effective use of existing resources and enables a clearer understanding of how best services can be delivered in cost-effective ways for the benefit of your local population.

Our service offer

Our service offers can be end-to-end, modular or bespoke, tailored to your requirements, including:

- Multi-agency Continuing Care training
- Training and Competency Programme for NHS Continuing Care staff induction programmes
- Next level understanding training for staff – appeals, disputes, legal processes
- Independent Clinical Health Assessments, for both individual and multiple cases
- Support and Independent Review Process – for cases in appeal, dispute resolution and service user complaints
- Transition to adulthood expertise and service delivery
- Specialist CYP workforce consultation and development to meet service needs
- Protocol, policy and standards development in conjunction with system partners to meet needs of local population
- Caseload management – including complex physical and mental health needs of CYP
- Personal health budgets and how these can provide more effective support for CYP
- Consultation on individual cases – including support with development of local processes/policies
- Ongoing support and clinical supervision across staff groups.



Children and Young People's Services

Our approach



Standardised practices

Ensuring equity of care provision for children and families through robust policies and protocols tailored to meet your bespoke needs.



Governance

Our robust governance framework ensures compliance with statutory requirements including Special Education Needs and Disability code of practice and guidance within the NHS Continuing Care Framework for CYP.



Relationships

We work closely with healthcare providers, local authorities, parent and carer forums to ensure that patient safety and experience are at the heart of the process.



Influence

Our strategic influence through involvement with national policy makers provides assurance that our customers are working to the most up-to-date guidance.



Integration

Our experience in system-wide integration and collaboration ensures a consistent approach to joint working, resulting in processes which deliver for partners, children and families.

Why choose us?

Vision:

We have a clear vision centred on a combined system-wide approach, recognising the vulnerability of children and young people with complex health needs and the impact on their families

Experience:

We have unparalleled experience in service delivery across a large geographical area. This positions us above other organisations in providing business and commissioning services, clinical and safeguarding support to Integrated Care Systems (ICSSs)

Expertise:

Our combination of subject matter expertise in clinical, business and finance elements of the CYP commissioning process means we stand out from other providers. This unique skill set enables us to provide guidance in this specialist area and improve quality, safety and clinical governance in care delivery. Our expertise across all areas of CYP health assessment and care delivery is widely recognised. This, alongside our close working relationships with NHS England, means our input is sought at national level to contribute to the ongoing improvement of service delivery and strategy development

Recognition:

We have input into wider CYP services both nationally and internationally, through senior representation on the World Health Organisation Collaborating Centre Technical Advisor programme.

Our promises to you



Children and young people will be at the heart of everything we do



We will recruit expert and highly skilled staff and enable them to flourish and develop in their roles for the benefit of children, young people and families



We will listen and work in a collaborative way with customers and system partners to ensure we deliver excellent services.