



# How we can help you manage contracts and payments for Local Enhanced Services

Our Contract Management Team has the **specialist expertise** to provide Local Enhanced Services (LES) contracting services at scale, **saving time and effort**. By providing an end-to-end service, we look after transactional processes allowing the local place primary care team to concentrate on **strategic activities** and **looking after patients**.

## Contracting services

- Issue contracts and contract variations on behalf of local councils and integrated care boards (ICBs) to GPs, pharmacies and optometry practices
- Monitor contracts and specification requirements
- Prepare and distribute contract variation paperwork, and collate returns
- Contract manage an end to end service capturing all data and progress through to contract sign off

## Data services

- Provide local councils and ICBs with monthly and quarterly performance reports which detail contract status reports, financial and activity data
- Report split by GP, optometry and pharmacy. Then again into spend and activity summary
- Year to date view

## Payment services

Make payments for LES on behalf of councils and ICBs:

- Develop, distribute and collate LES claim forms from GPs, pharmacies and optometrists
- Input local place payments onto payment run, before seeking authorisation by local place primary care team
- Arrange payments to primary care providers

## Support services

- Provide support to local councils and ICBs at the time of contract by reviewing service specifications and providing advice
- Answer queries from providers, including payment and contracting queries
- Maintaining Provider Contracting requirement lists

## Why MLCSU?

- We have expert knowledge and experience in delivering LES support as we already provide these services across Lancashire and South Cumbria ICB and Local Authority Public Health.
- We have worked tirelessly to build relationships with our colleagues at the ICB and local authority to ensure that we can interpret and customise our customers' needs and deliver the highest quality of services.
- We have the capacity to transact high volumes of contracts and financial payments.
- We can reduce your burden by taking over transactional processes and / or developing automated systems and processes for you.

## In 8 months:

- Issued **761** contracts
- Interact with **448** providers
- Processed **14,000** transactional payments
- Across **95** service specifications

For more information please:

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