

The Improvement Unit - Our Offer to You





Project & Programme Management

- All aspects of project and programme management
- Including preparing business cases, benefits realisation mapping and risk & issue management
- Tried and Tested techniques, including Prince 2 and Agile
- Business support to add capacity to your organisation



Improve Performance & Quality

- Analyse key information to resolve root causes
- Benchmarking and shared learning to improve performance
- Engage with stakeholders and co-develop ways to improve
- Implement pilots and facilitate other activities to address challenges and co-develop solutions



Effective Incident Response & Recovery

- Review and co-develop pathways to improve service recovery following an incident
- Provide support to enhance capacity to respond swiftly
- Undertake analysis to provide assurance on your response
- Provide practical advice on incident management



Identify & Implement Efficiencies and New Ways of Working

- Lean Six Sigma and other tried and tested methods
- Identify waste and duplication in processes
- Streamline pathways and clinical processes
- Undertake patient flow planning and modelling
- Promote digital transformation and workforce resilience



Strategy & Design Delivery

- Design and co-develop strategic objectives
- Stakeholder engagement to co-develop and implement strategies
- Re-model and design services to meet strategic goals
- Support positive organisation culture development
- Financial and sustainable improvement through a structured change approach



Strengthen System Partnerships & Collaboration

- Facilitate workshops and engagement with partners
- Understand shared values and priorities to support mergers and formation of new organisations
- Co-design and support system design implementation
- Support achievement of patient-centred outcomes