



How our team can help you develop your integrated health and care business intelligence strategy

Our business intelligence (BI) service

Our strategic, analytical and reporting capability can help your organisations or place-based partnerships make decisions that are:

- **Data-driven**
- **Address health inequalities, operational, and financial challenges**
- **Drive transformation and enable delivery of outcomes.**

Business intelligence helps health and care systems join-up their data, creating holistic insights that deliver population health management (PHM).

A business intelligence strategy will:

- Enable collaboration between partners in a place to recognise the purpose for data sharing, supporting and enabling decisions to be taken closer to the communities they affect.
- This is known to be more likely to lead to better outcomes.
- It will also support the development of effective models for joined-up working at 'place', capitalising on the transformative potential of digital and data.

Why MLCSU?

We:

- **Work closely** with key you and your stakeholders and partners engaging with leaders to understand your requirements
- **Provide visualisation** of current data and intelligence that support the objectives of the partnership
- Support an **intelligence-led approach** for health and care in your geography through a suite of documentation: a BI strategy, implementation plans, engagement plan, communications plan, resource plans, integration/consolidation plans
- **Educate partners** to reach a level of mutual understanding of why change is needed

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

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- **Develop skill sets** for your people
- Provide reports and tools to enable you to **monitor and forecast** activity, spending, performance and outcomes
- Provide comprehensive and detailed **benchmarking** against national peers to understand and evaluate population health improvement, commissioning and contracting opportunities
- Help you to understand and **predict demand** and to make decisions on investment to inform local health and care strategy planning
- Use **real-time urgent care tools** and risk stratification to identify where need is greatest so that you are able to target clinical interventions that improve outcomes for patients.

For more about our business intelligence services, see:

- [How our tools can help you with integrated healthcare business intelligence](#)
- [How we can help you manage population health management \(PHM\)](#)
- [MLCSU Population Health Management and Covid Risk Segmentation Tool](#)



We work alongside you and use our local knowledge and relationships to facilitate the right analysis with the right tools at the right time.



Integrating data analytics to inform planning and commissioning in Walsall resulted in expected savings in excess of £1million over one financial year, fewer admissions and sustainable reduction in length of stay.

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