



How we can help you deliver high quality funded care

Our funded care (CHC/FNC) and Individual Patient Activity (IPA) support

- Ready to provide nursing capacity to restore and recover assessment, care planning and eligibility decision review backlogs caused by Covid-19
- Offers unparalleled resilience and scale – being the largest IPA and Continuing Healthcare (CHC) support provider in the country
- Have IPA/CHC nurses and admin teams supported by real-time reporting and predictive analytics to help with sound decision-making and plan care effectively
- Comprises a vast body of clinical expertise and leadership – raising standards and consistency, and influencing national policy
- Helps commissioners deliver their duties in line with the CHC National Framework
- Has specialist, multi-disciplinary expertise and an established process for delivering Personal Health Budgets (PHB) and personalisation
- Also supports mental health treatment, complex healthcare for adults and children, patient liaison and complaints, and care provision procurement and management.

Integrated care provision, case management and quality monitoring using adam

Our integrated digital tool, adam:

- frees-up staff time
- lowers placement time and controls costs
- improves patient satisfaction and choice
- stimulates competition in the care market
- gathers and analyses provider quality data to help with improvements
- delivers fully digital case management and care planning
- contracts and payments managed digitally.

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us [mlcsu.co.uk](https://www.mlcsu.co.uk)





MLCSU's funded care support service is one of the country's largest:

- 450 clinical and non-clinical staff
- Active caseload of around 20,000
- Frees up staff using digital technology to support care bed purchases, referrals and quality monitoring
- Leading cost improvement programmes in workforce planning and care commissioning support.

For one CCG, our integrated support offer has reduced:

- monthly reported falls from 238 to 93
- providers rated red or amber under their quality monitoring guidelines from 12 to just 1
- 54 monthly UTIs to 16
- unscheduled hospital admissions from 49 per month to 32.

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