



How we can help you manage EPRR and business continuity

Emergency Preparedness, Resilience and Response (EPRR) and business continuity specialist advice, guidance, documentation and training

- **Bespoke training** and exercising on a range of local and national threats and hazards.
- **Knowledge and experience** of supporting health commissioners and providers to manage their resilience arrangements.
- **Practical, high-quality documentation** to enable your organisation to prepare for, respond to and recover from disruption.
- We **regularly review** our service to ensure that it remains relevant, effective and practical.
- **Established methodology** which delivers effective solutions.
- Our business continuity service is aligned to ISO22301 (Security and resilience – Business continuity management systems – Requirements) standards.
- Our EPRR service follows NHS EPRR Framework standards and assists organisations in meeting their statutory.

Our EPRR and business continuity team

- Highly skilled and committed to innovation.
- Dedicated effort to updating and improving our products and services to ensure we consistently add value for our customers.
- We will work with you to understand your requirements and develop a bespoke, local service to meet your needs.
- Working closely with our health and safety and estates teams, we can provide an integrated approach to resilience.

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us [mlcsu.co.uk](https://www.mlcsu.co.uk)





Our services include:

- Development and maintenance of EPRR and business continuity documentation
- Assessment of organisational resilience and reporting
- EPRR training (on-call management, major incident, strategic and tactical management)
- EPRR and business continuity specialist advice and guidance
- Primary Care Network assurance
- Horizon scanning for new and developing risks
- Business continuity maturity assessment
- On-call management service
- Management of Business Continuity Management Systems (BCMS)
- Up-to-date EPRR and business continuity developments provided via a monthly brief
- Representation at multi-agency planning forums.

Our clear performance reports help you to identify maintenance of contracted programmes and progress against annual workplans.



Our EPRR and business continuity experts provide specialist advice, guidance and practical support to commissioners and providers in the health and social care sector. Our locally tailored services apply national professional standards and recognised good practice to assist customers in meeting their statutory and regulatory requirements.

We helped our customers in Merseyside, Cheshire and Lancashire to:

- Achieve full or substantial compliance with EPRR Core Standards annual returns from 2018-2020
- Continue to develop their organisational maturity in business continuity and EPRR through our support, guidance and specialist advice.

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