



How we can help you with efficient and effective financial services

Safe, efficient and up-to-the minute, comprehensive financial services

- NHS England considers us a top performer for Service Auditing with minimum exceptions and maximum engagement
- Registered Controlled Financial Environment allows us to provide high level of scrutiny of customers non acute non-contract activity (NCA) and continuing healthcare (CHC) charges
- Consistently high customer scores
- Hub and spoke model enables us to provide cost effective, flexible resourcing seamlessly, with embedded teams and specialist centres of excellence
- Primary care accounting – creation of Chart of Accounts, develop Board reports, implement good governance
- Sharing learning from our Automation project to improve efficiency for our customers
- Full range of financial and management accounting services
- Access to a number of associates to support clients with vacancies and project delivery.

At-scale support from three centres of excellence

- The Purchase to Pay Hub
 - Accounts Payable Responsibilities
 - Pays approx. 284,000 invoices per annum with a value of over £5bn for our customers
- The Order to Cash Hub
 - Accounts Receivable Responsibilities
- The NCA and CHC Hub
 - Controlled Environment for Finance

Integrated Single Finance Environment (ISFE) ledger merger/implementations

- Managing ISFE ledger mergers
 - In conjunction with NHS Shared Business Services and/or
 - Pre-implementation work that is best practice as recommended by NHSEI
- Extensive experience of working with ISFE and managing third party relationships
- Supporting NHSEI with staff to provide programme management

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us mlcsu.co.uk





ISFE Activity - Continuous Improvement

- Coding all invoices so customers need only to verify, confirm receipt and approve, so freeing up valuable time
- Automating processes using 'bot' software - making it even easier and quicker

For CHC we::

- Check and pay approximately 60,000 invoices per annum
- Make 79,000 payments by schedule, and reconcile back to Care packages
- Process 10,000 medical examination payments to GPs.



MLCSU is an exemplar.

NHSE statement regarding Service Auditor Reporting (2019)



Customer scores - many successive 4/4, and overall average 3.6/4



For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us mlcsu.co.uk



Midlands and Lancashire
Commissioning Support Unit