

End-to-end business support for primary care

We can help you find the space and time you need to focus on improving care for patients.

Already providing a wide range of services and online tools to 1500 plus GP practices, we have the proven expertise to help you balance demands and deliver excellent patient care and experience. To find out more about individual services, please click on the links opposite

As an organisation that is both of the NHS and for the NHS, our staff and culture are naturally aligned to your values.

We:

- bring together experts from across our services to offer blended support
- use bespoke tools we have developed in-house, as well as other nationallyaccredited tools, to save our customers time and money
- focus on creating value not profits and delivering competitively priced, effective support at scale
- can help you when you need people quickly. Being an NHS employing authority means our employees are part of the NHS Pension Scheme and are covered by NHS terms and conditions.

Our end-to-end services supporting primary care

- Medicines management
- Financial services
- Business intelligence
- · Information management and technology
- Human resource and organisation development
- Procurement
- Communications and engagement
- <u>Corporate services: information</u> governance, health and safety, resilience, equality and diversity

We also support projects and short-term programmes with specialists from our Improvement Unit and Strategy Unit.

Our Digital Innovation Unit experts develop apps to improve patient care and efficiency and save money, for example **Find me a Locum** and **Find me an S.12 Doctor**.

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us mlcsu.co.uk





Our primary care portal, **PrimaryPoint**, provides practices with fast and easy, 24/7 access to up-to-date, compliant policies, procedures, toolkits and other services.

Our website development and management tool, **PrimaryWeb** enables primary care organisations to build and maintain their own bespoke, NHS-branded website or intranet at a significantly discounted rate.

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High calibre project management - MLCSU - game changer

GP Dr Shana Tam

Chester

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Find Me A Locum has taken the stress out of finding GP locums. It's made it easy to fill our locum sessions quickly, with experienced, knowledgeable, reliable clinicians. I highly recommend this fabulous resource to practices.

Kirsty Moore

Practice Manager, Stoke-on-Trent



