



How we can help your primary care network

We can manage the process of change for you so you can focus on your priorities

- Experts with experience of change management and developing primary care networks (PCNs)

We can help you build flourishing teams across your network so all involved are inspired, motivated and effectively delivering patient care

- Experts in organisation and leadership development
- An 'academy' approach linking learning and development
- Coaching

We can help you forge relationships with system partners to ensure maximum benefit for your population

- Strong track record in facilitating, developing and maintaining system relationships
- MLCSU network of contacts

We can ensure your data services meet national standards, giving you assurance

- Experts in information management and technology
- Data quality services
- Data accreditation scheme including Quality and Outcomes Framework indicators
- Case finding tools and digital maturity reporting
- Implementation of national standards

For more information on our products and services contact us today:

Email: mlcsu.commercial@nhs.net

Visit us mlcsu.co.uk





We can highlight areas to focus on to improve services, processes and the health of your population

- Experts in business intelligence
- Aristotle data and reporting tool
- Data interface with national PCN dashboard

We can keep you compliant with equality and inclusion guidance, and ensure any service change takes account of the needs of each section of your population

- Experts in equality and inclusion
- Policy development
- Advice line
- Service change impact assessments



The EPIC programme has created a format and an environment for change. The practice has been going through a lot of change, change is difficult. EPIC has given us some tools we will roll again and again to manage change in the future.

Dudley GP practice

Participant in EPIC, the local primary care development programme created and run by our Strategy Unit, which evaluated well (empowering staff and improving relationships with local partners as well as saving costs).